



Force Protection



Current FPCON: Alpha
Threat Level: Low

"6-5...
IN THE FIGHT!"
FY 2011

 **394
SORTIES**

 **7,023
LODGED**

 **2.1 million
gallons
FUEL ISSUED**

Weekend Weather Forecast (Lajes Weather Flight)

Friday (a.m. / p.m.)

Partly Cloudy
Mostly Cloudy
Wind SW 12-20 mph
SW 23-40 mph
High 61F / Low 56F



Saturday (a.m. / p.m.)

Mostly Cloudy
Wind SW 35-51 mph
NW 28-46 mph
High 61F / Low 50F



Sunday (a.m. / p.m.)

Partly Cloudy
Mostly Cloudy
Wind NW 12-20 mph
SW 23-40 mph
High 58F / Low 49F



Lajes supports Ramstein C-37 training mission



A C-37 Gulfstream V from Ramstein Air Base, Germany, landed at Lajes Field, Azores, Feb. 4, during a training mission. The Gulfstream V, having been assigned to Germany since December 2010, is an airlift aircraft for high-ranking government and Defense Department officials. (Photo by Tech. Sgt. Chyrece Campbell)

By Tech. Sgt. Chyrece Campbell
65th Air Base Wing Public Affairs

Planes land here at Lajes Field weekly for fuel and crew rest, and on Friday, Lajes Field was able to provide not only 1,919 gallons of fuel, but aided in a training mission for crew members on a newly assigned aircraft.

Crew members from the 76th Airlift Squadron at Ramstein Air Base, Germany, came to Lajes Field to conduct flight training on a C-37 Gulfstream V, which has only been assigned to Ramstein for about two months. The pilots and flight engineers of the aircraft received four weeks of simulator training in Georgia, and now the crew members are conducting mission-specific training.

The 76th Airlift Squadron at Ramstein received a C-37 Gulfstream V aircraft to add to their airlift mission. Its

primary mission is to transport high-ranking government and Defense Department officials.

"Being able to actually conduct flight training at Lajes adds a capability that simulators cannot provide," said Master Sgt. Stephen Hellwich, 76th Airlift Squadron flight engineer.

Lajes Field doesn't just give gas to aircraft—it provides unique capabilities to various missions.

"This is an another example of a great training opportunity that Lajes Field can provide based on its unique location," said Maj. Robert Sweeney, 65th Operations Squadron director of operations.

On average, more than 20 U.S. and international airframes transit through Lajes Field each week, making it a vital asset in the Atlantic.

Air Force Chief of Chaplains at Lajes National Prayer Luncheon

By 1st Lt. Mara Title
65th Air Base Wing Public Affairs

Did you hear the one about the rabbi, the priest and the two Protestant ministers who went out for a cruise late one night?

One wouldn't typically expect to hear this kind of question asked at a national prayer luncheon, but at the one held at Lajes Field Feb. 7, the Air Force Chief of Chaplains Maj. Gen. Cecil Richardson, asked just that.

"I hope you did, because it's one of the most inspiring and powerful true stories in the history of our nation," said Chaplain Richardson.

He went on to tell the story, which began in February 1943, when the U.S.S. Dorchester sailed the seas during World War II. There were 907 soldiers onboard, huddled in the hull of the ship. They were told to wear their life vests, because there were German submarines in the area.

But with so many people, it had gotten hot and most of the soldiers had taken off their life vests to sleep on.

At about 1:45 a.m., a German torpedo hit the Dorchester and the ship began to sink very rapidly. The captain gave the order to abandon ship, and men began to flood up out of the hull, but most didn't have a life vest.

Four chaplains grabbed axes and chopped down the doors to the ship's storehouse and began throwing out life vests, saying, "Jump! Jump! Save your life!" But after a while, they ran out of life vests. One by one, the chaplains each took off their own, and handed it to the soldiers.

"Jump, and save your life!" said the chaplains.

As the ship was sinking, it quickly began to tilt upward.

"And the men saw the most remarkable sight—one they wrote about and talked about for the rest of their lives," said Chaplain Richardson.

They saw the four chaplains linking their arms and working their way up the ship. The chaplains drew each other up as they got to the top of the bough,

To read more on "Prayer Luncheon" see page 6



Facility Managers: Key to Installation Excellence

By Col. David Scharf
65th Civil Engineer
Squadron commander



Brrrr!! For living on an island, it sure is cold inside my office. I wonder when someone is going to notice that the contractor hasn't cleaned the ladies restroom in two weeks. Everybody's work is suffering because our office lights are burnt out. These facilities issues are impacting our mission.

Facility managers are performing one of the seemingly hundreds of additional duties that we as Airmen perform. Like many of those other additional duties, a great facility manager can enhance a great organization.

Various Air Force instructions require that the commander of an organization must designate primary and alternate facility managers for each building under their unit's control. Facility managers must be NCOs, Officer, or U.S. Local National Civilian equivalent, preferably with a year or more of retainability at Lajes. Finally, the 65 CES must train the facility managers (don't worry, it is not a CBT).

Facility managers provide CE with a single point of contact for all issues with their facility. They can direct our craftsman right to the source of a problem, saving time and allowing us to help more customers. They let us know of problems with the contractors who provide services on the base. They check for fire safety. SFS uses the facility managers list to know who to call when a facility is insecure. The facility manager also performs minor maintenance, and organizes self help projects and facility cleanups or "pride days."

For the unit, facility managers make sure that CE is doing their job. They are the only ones who can issue non-emergency work or-

ders and they track them to ensure that we are meeting service timeliness standards. A good facility manager builds a rapport with the CE customer service section and is able to get things accomplished much faster than when you raise a problem to your neighbor who happens to be in CE. They ensure the security of their unit's equipment by maintaining key control logs and having us re-key the facility if accountability is lost. Finally, they help units save money. Many times, especially at the end of the year, units purchase equipment that require electricity. Given the unusual complexity of the electrical system here at Lajes, this effort often does not end well. By coordinating with CE, facility managers can ensure that their unit purchases the right equipment so that you can use it as soon as it arrives.

So how would our facility manager address the problems at the beginning of the article? The facility manager would call CE service call to get the heat fixed. They would call our service contract section to report the un-clean bathroom. We would not only get the contractor to clean the bathroom, but the incident would become part of the contractor's evaluation and we might be able to consider it when they are pursuing future contracts.

Finally, as long as the lights are less than 10 feet high, the facility manager can replace the bulbs with new ones from the CE self help store.

Facility Managers are the eyes and ears of CE throughout Lajes and their organization's liaison with CE. They are the first points of contact if your unit needs to change or modify a building or add a new piece of equipment. Moreover, they play an important part in the day to day upkeep of the buildings on base. A good facility can help improve workplace conditions, prolong the lifespan of your buildings and save taxpayer dollars.

Survey will assess Air Force community well-being

By staff reports
Armed Forces News Service

The assessment is designed to assist chaplains and people working in installation-level Airman and family readiness centers, family advocacy programs, health and wellness centers, mental health clinics and child and youth programs to better meet the needs of service members and their families.

"This important survey provides ... a means to ensure that community interventions are timely, focused and data-driven," said Lt. Gen. (Dr.) Charles Green, Air Force surgeon general. "In its 20-year history, the Community Assessment has been instrumental in determining the strengths and needs of Air Force communities and tailoring programs at the installation, major command and Air Force levels."

Topics covered in the survey include personal and family adjustment, individual and family adaptation, community well-being, deployment, resiliency, post-traumatic stress and help-seeking stigma.

Approximately 160,000 active duty members, 40,000 reservists, 160,000 spouses of active duty members and 10,000 spouses of reservists will be randomly selected to participate in the survey. All appropriated fund civilians also will be asked to participate in the survey. The survey will be available through March 25 and is anonymous.

A notification letter including a link to the Web-based survey will be sent out to the work e-mail address of each service member selected to participate. Spouses will be sent a postcard

To read more on "Survey" see page 3

Commander's Action Line
535-4240
65abw.actionline@lajes.af.mil

The Commander's Action Line is your link to the commander for suggestions, kudos and as a way to work problems or issues within the 65th Air Base Wing for which you can't find another solution.

Your chain of command should always be your first option — but when that's not the answer, call or e-mail the Commander's Action Line at 535-4240 or 65abw.actionline@lajes.af.mil.



Col. Jose Rivera

Col. Jose Rivera
Commander, 65th Air Base Wing



The 65th Air Base Wing Public Affairs staff prepares all editorial content in the Crossroads.

The Public Affairs Office (Unit 7710, APO, AE 09720) is located in Bldg. T-100, Room 240.

Submissions can be e-mailed to 65abw.pa@lajes.af.mil or faxed to 535-6326 and are due the Thursday prior to the required publication date. Call 535-6161 for more details.

This Air Force funded newspaper is an authorized weekly publication for members of the U.S. military services overseas.

Contents of the Crossroads are not necessarily the official views of, or endorsed by, the U.S. Government, the Department of Defense or the Department of the Air Force.

All photographs are Air Force photographs unless otherwise indicated.

Editorial Staff

- Col. Jose Rivera
Commander, 65th Air Base Wing
- 1st Lt. Mara Title
Chief, Public Affairs
- Staff Sgt. Olufemi Owolabi
Editor
- Mr. Eduardo Lima
Community Relations Adviser
- Mr. Manuel Martins
Layout Designer



How to save yourself from quarantine doom!

By Staff Sgt James White

65th Communications Squadron Client Systems

There's a rumor floating around that the 65th Communications Squadron has a secret way to get around the login script, which pops up when you log onto your computer. Well, it's not a rumor--there is a way to "bypass" the login script. I'm not here to tell you how to get around it, but I'd like to offer some advice as to why you should not bypass it.

The login script is responsible for checking some pretty important stuff. One of the most important items is the current state of any Time Compliance Network Orders, often referred to as "patches," on the machine. These patches are remotely pushed to your computers to prevent security vulnerabilities identified in software installed on your computer. I know base members who bypass the script do not intend to prevent our network from receiving the patches; it's mostly due to the time it takes to push the update at times. Frustration sets in...and the option to "bypass" the login script seems extremely intriguing. However, by running the script each time you login, your chances of having a machine removed from the network due to overdue TCNOs is extremely remote -- and by the way, your computer will have the most up-to-date security patches!



Here's one scenario...

You log in one morning and notice you have a TCNO/patch due. You have two options:

1. Allow the login script to run completely and install all required

TCNO/patches (right choice).

2. "Bypass"/cancel the login script to prevent having to wait for the TCNO/patch to install (wrong choice).

Let's say you go with option #2. Eventually, your system will become quarantined...i.e. unusable! Now that you have a quarantined computer, you call the Enterprise Service Desk (ESD) to open your trouble ticket. Due to high volumes, the average time for a TCNO ticket to be closed is roughly three to four days. That's right, another three or four days of not being able to use your computer with all of your files on it!

You might ask, "What can I do to prevent being without a computer for three to four days?" Follow these simple steps and you will be guaranteed not to lose the ability to use your personal computer.

1. Instead of logging off, restart your computer at the end of every day. TCNOs are pushed to base computers at night to prevent user service interruptions.

2. Do not "bypass" the login script. Allow the login script to run in its entirety every morning

3. If your computer notifies you of a patch that has reached its due date, open a trouble ticket immediately by calling 535-HELP to ensure your

system is updated. Most patches will allow you a few days leeway between the due date and the day in which you are unable to log into the computer.

Utilizing these steps will ensure your computer stays updated with the most current security patches. It may take a few minutes each morning, but you can always use the time to get in a few push-ups, sit-ups, or a cup of coffee.

"Survey" from page 2

in the mail with the Web link. Everyone selected is encouraged to participate to aid in the success in the project.

The survey should take service member and spouse participants 30-45 minutes to complete.

Data collected from the survey will be analyzed and briefed to wing and Air Force leaders. The information will help make community-wide program planning and resource allocation decisions, which ultimately enhance the quality of life, readiness and retention of Air Force personnel.

During an address to members of the Air Force Sergeants Association, Secretary of the Air Force Michael Donley noted that

Airmen perform to their highest potential if they are unencumbered by home-front or family issues.

"The Air Force has long been recognized as the service for its exceptional commitment to people and to families," he said.

Previous survey results are credited with expanding financial counseling programs to members and their families, developing a user-friendly support network for Air Force single parents and setting up marriage-support seminars for junior enlisted members and their spouses.

This survey is not to be confused with The Caring For People Survey which assesses quality of life and base support programs. The Caring For People Survey ended Dec. 31.

LAJES AIRMEN OF THE WEEK



Name: Jason Wondoloski
Rank: Master Sergeant
Unit: 65th CES
Hometown: Shamokin, Pa.
Duty Title: Section Chief, HVAC/R
Accomplishments: As the Section Chief of HVAC/R, he leads 31 military and civilian craftsmen responsible in maintaining Heating, Ventilation, Air Conditioning and Refrigeration equipment on 895 facilities valued at \$2.2 billion. He

directs strict compliance of hazardous materials as well as refrigerants to prevent Environmental Protection Agency violations. His "can-do" attitude earned him being elected Lajes' Top III Association President. In this role he has volunteered as a member of the Wing "Warrior Day" committee which will help guarantee the Wing is well prepared for the up-and-coming Operational Readiness Inspection.



Name: Lerena Duarte
Rank: LGS-11
Unit: 65th CES
Hometown: Lajes
Duty Title: Energy Manager
Accomplishments: Mrs. Duarte is a mechanical engineer responsible for the energy program for Lajes Field. Her mission is to reduce our energy consumption while increasing our efficiency and reducing our costs. Mrs. Duarte has developed an

outstanding energy program saving the USAF energy and money with projects such as solar heating for hot water and "Green Facilities" using energy reduction techniques such as reduced water flush toilets and urinals, CFL lighting, energy efficient windows and insulation. Her efforts have led to Lajes having the best energy reduction percentage in USAFE.



WING EVENTS CALENDAR

February

Feature

FRIDAY	SATURDAY	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY
11 <i>Winter Wingman Day</i> 8 a.m. to 12 p.m.	12 <i>Valentine Dinner</i> TORC 5-7 p.m. <i>Preteen Valentine Dance</i> LYP 6-9 p.m.	13	14 <i>Stanley Baird Group</i> CAC 6 p.m.	15	16 <i>AAHC Burrito Breakfast Chapel</i> 7:30 a.m.	17 <i>ALS Class 11-B Graduates Education Center</i> 8 a.m.
18 <i>5K Run</i> Show 7:15 a.m. <i>AAHC Luncheon</i> TORC 11 a.m. <i>Warrior Day</i> 1:30-5 p.m.	19 <i>Boy Scout Ceremonies</i> CAC 3-4:30 P.M.	20 <i>Military Saves Campaign</i> <i>Teen Paintball</i> 9 a.m.-12 p.m.	21 <i>US Holiday Presidents Day</i>	22 <i>Wing Exercise</i>	23 <i>Wing Excercise</i> <i>AAHC Heathly Cooking Class Chapel</i> 11 a.m.	24 <i>3rd Annual Chili Cook-off (Top III)</i> Base Chapel

Controlled Spend Account: Launching new force in travel card programs

U.S. Air Forces in Europe Financial Management provided this information

The new Controlled Spend Account card is replacing the traditional Government Travel Card. But, what does it all mean? And more importantly, how will it impact you?

The Air Force has begun phasing out the Government Travel Card program by issuing Controlled Spend Account cards to select individuals. This change will increase the flexibility of the traveler to meet travel needs by lifting many merchant code restrictions attached to the GTC. It will also help reduce the workload for Agency Program Coordinators by automating several key processes.

New Standards in Operational Excellence

Using the card is simple and travelers no longer have to worry about using the card for the wrong purchase. Once travel orders are approved, the CSA's spend limit automatically adjusts based on the estimated dollar amount for that particular mission. Once the mission is complete, travelers simply submit their travel voucher for payment. When the travel voucher is paid, the payment information is updated on the CSA to reflect what the traveler's entitlements were. Under the concept of Total Trip Reimbursement, 100 percent of the funds are then sent directly to Citi to cover all charged expenses. This alleviates the unit from the administrative burden of tracking and managing GTC delinquencies and debts. Any valid residual funds, remaining on the CSA after the voucher is filed, are available for the cardholder to use or can be transferred to another personal account. Additionally, cardholders have the same protection and dispute capabilities that exist in the traditional government program.

Deliver Mission Accountability While Better Managing Cash Flows

The CSA program delivers a more efficient travel program and allows the Air Force to better manage cash flows. The CSA program enables the Air Force to transform the travel process by eliminating difficult tasks associated with setting up mission assignments and streamlining the reconciliation process. This ability to accurately determine spend limits also has a powerful impact on the Air Force's ability to better manage tight budgets.

How do I get a CSA Card?

The Air Force has partnered with Citi to implement the CSA program throughout the Air Force. The goal is to transition all bases and users in a phased approach by May 2011.

Transition to the CSA is automatic depending on how frequently you travel. Infrequent travelers and members who have an expiring GTC this



spring will receive their CSA first. Eventually, all GTC holders with a current account and a zero or credit balance will receive the new CSA card. To ensure travelers are not adversely impacted during a temporary duty assignment during this transition period, GTC holders with upcoming travel orders will not be transferred. Cards will be issued to these individuals once travel is completed and there is a zero balance on their GTC account.

Once you receive your CSA, ensure you complete these steps to activate the account:

- Activate your card by following the directions on the sticker
- Call customer service to create a personal identification number for ATM use

ATM use
- Check the Defense Travel System to ensure your CSA number is updated in the system

- Ensure timely input of travel orders - at least five days before traveling

Premier Support - No Matter Where the Mission Takes You

At the foundation of the Controlled Spend Account is Citi's 24/7 toll-free/collect call customer service network providing cardholders with support from anywhere in the world. Immediate service is available for cardholders to receive assistance or manage their accounts online. Additional coverage for insurance, travel, medical and emergency assistance combines to deliver the most comprehensive coverage in the card industry.

For more information, e-mail afcsa.travelcard@pentagon.af.mil or visit "virtual Finance" on the Air Force Portal.

"6-5...IN THE FIGHT!"

National Prayer Luncheon



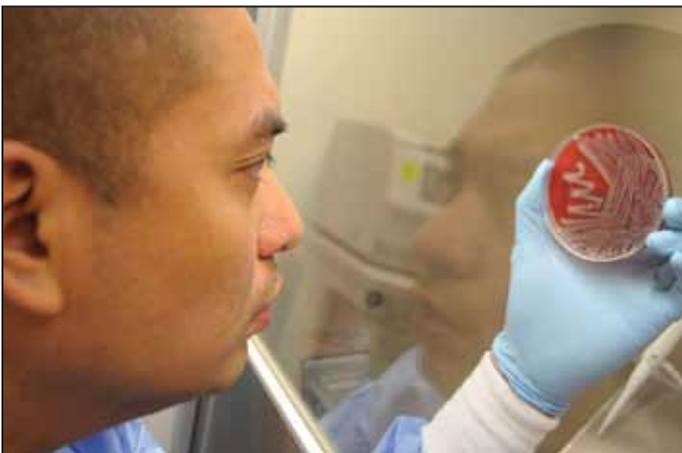
Maj. Gen. Cecil Richardson, the Air Force Chief of Chaplains, speaks at the national prayer luncheon at Lajes Field, Azores, Feb. 7. (Photo by Guido Melo)



Airman 1st Class Nicolas Money, a 65th Medical Operations Squadron's dental technician, prepares Airman 1st Class Brown for dental work at Lajes Field, Azores, Feb. 9, 2011. Airman Money is one of the Lajes Annual Award nominees. (Photo by Guido Melo)



Lt. Col. Theresa Medina, a member of the health service inspection team, reviews the occupational health and water surveillance program during the HSI inspection at Lajes Field, Azores, the first week of February. The 65th Medical Group received an overall rating of "Excellent" for the inspection. (Photo by Tech. Sgt. Chyrece Campbell)



Staff Sgt. Edgardo Cadungog, Jr., 65th Medical Support Squadron laboratory services technician, observes a culture plate for microbiological growth. (Photo by Tech. Sgt. Chyrece Campbell)



Tech. Sgt. Latoaya Cason, 65th Medical Operations Squadron optometry technician, conducts an eye pressure check on Lindsay Long during an eye exam appointment at Lajes Field, Azores. Lajes optometry clinic provides service for more than 100 patients a month. (Photo by Tech. Sgt. Chyrece Campbell)



Mark your calendar



CAIB MEETING: The next Community Action Information Board (CAIB) will be held Apr. 28 at the Conference room in Bld. T-100 at 9:30 a.m. For details, call R.J. BAPTISTA, CIV, CAIB Executive Director, at 535-HAWC.

PENFED HELPS YOU SAVE DURING MILITARY SAVES CAMPAIGN: Lajes PenFed is

now participating in the Military Saves Campaign program. PenFed's marketing department will be providing table tops, some premiums and \$5 opening deposit coupons for new members, if they join the credit union through this program. For details, please contact the PenFed Branch Manager, at 351-295-513221.

TRACK OPEN: The track has re-opened. All members due for their PFA test will now take their test on the track. We kindly request everyone to please KEEP OFF THE IN-FIELD.

CAN YOU PLAY THE BASS? The wing band is looking for an experienced bass guitarist. The member can be active duty, U.S. or a Portuguese civilian employee. Contact Tommy Brooks at Donald.Brooks@LAJES.AF.MIL if you're interested.

MDG TRAINING DAY & TRICARE ONLINE: The 65th Medical Group and the appointment line will be closed on the 2nd Wednesday every month from 0800-1300 for unit training. Normal operations will resume at 1300 hours. As a reminder, TRICARE On-line (TOL) is always available as an option for appointment booking. All beneficiaries must register at www.tricareonline.com for an account. If you have any questions, please call 535-3261.

WICO: The Women, Infants, and Children Overseas program helps ensure you child's nutritional needs are met. The program provides several important benefits for pregnant or nursing mothers, and children under 5 years old. Contact the Lajes WIC Overseas office, and give your child the healthy start they deserve. Open Tuesday-Thursday 0900-1400. For more information, call 535-1440.

ACTION LINE at 535-4240: The Commander's Action Line is your link to the commander for suggestions, kudos and as a way to work problems or issues within the 65th Air Base Wing for which you can't find another solution. Your chain of command should always be your first option, but when that is not the answer, call the Commander's action line at 535-4240 or email: 65 ABW/CC Action Line.

Phrase of the Week A LESSON IN PORTUGUESE



ENGLISH: Poisonous - Keep it away from children.

PORTUGUESE: Tóxico - Ponha-o em sítio não acessível a crianças.

PRONUNCIATION: TOHseekoh - PONyah-oh aim SEEteeoh now aksesEEvul ah Kreehanssas.

At the Movies



- 7 p.m. Friday - Yogi Bear (PG)
- 7 p.m. Saturday - Little Fockers (PG-13)
- 4 p.m. Sunday - Yogi Bear (PG)
- 7 p.m. Sunday - Little Fockers (PG-13)

Movie times and schedule are subject to change. Call 535-4100 for the latest update.

"Prayer Luncheon" from page 1

and they began shouting out to the men in the water, "Trust in God! Rescue will come--don't lose your hope!"

The men watched as the four chaplains, with their arms still linked, began singing a hymn together until the ship went down. The chaplains gave their lives for their men and for their country.

"Where do you find the courage to actually live out the Air Force core values of integrity first, service before self and excellence in all we do?" asked Chaplain Richardson.

Resiliency is most often needed in order to "bounce back," from life's turmoil. Resiliency is the power or ability to return to the original form, position, etc., after being bent, compressed, or stretched. It's also the ability to recover readily from illness, depression, adversity, or the like. But where do people find the strength to become resilient?

Chaplain Richardson said it's about holding tight to one's faith, or whatever belief system one has, in order to stay resilient during extremely difficult times. This was demonstrated by the rabbi, the priest and the two Protestant ministers who went out for a cruise late one night. And our nation is indebted for their courage.

ASK ED

A column that looks at the culture and history of the Azores.

By Eduardo Lima,
Community Relations Advisor



Meaning of the symbols and color of the Portuguese flag as well as the lyrics of the Portuguese national anthem.

The current Portuguese flag was instituted in June 1911 and replaced the Monarchy flag following the foundation of the Portuguese Republic.

The flag is divided into two main colors: green and red.

The center of the flag has the national coat of arms with different symbols. The five blue shields in the middle of the flag represent the five Moorish kings who were defeated by Dom Afonso Henriques (the first Portuguese king and father of the Portuguese kingdom) in the Ourique battle in 1139. The dots inside each of the blue shields represent the five wounds of Christ.

The seven golden castles on the red border of the big shield represent the fortified locations or castles conquered by Dom Afonso Henriques to the Moors during his reign.

The yellow armillary sphere -- a navigational instrument and symbol of the Portuguese discoveries in the 15th and 16th centuries -- was the personal symbol of King Manuel I and was added to the national flag in 1815.

The green and red colors, which replaced the white and blue in the monarchy flag, stand respectively for hope and the courage and blood shed by the Portuguese who fell in combat.

The following is the English translation of the Portuguese National Anthem's lyrics, also known as "a Portuguesa"(the Portuguese). It was written by Henrique Lopes de Mendonça and features the music of Alfredo Keil. It first played in 1890 and was approved as the national anthem in 1911.

Heroes of the sea, noble people
 Valiant and immortal nation,
 Arise today once more
 The splendor of Portugal.
 From out of the mists of memory,
 Oh homeland, feel the voices
 Of your great forefathers
 That shall lead you on to victory!

Chorus
 To arms, to arms
 On land and sea!
 To arms, to arms
 To fight for our Homeland!
 Against the guns we march, we march!